

MakCare Health and Wellness Centre

PRIVACY POLICY

Your knowledge and consent are required before we may collect, use, or disclose your personal information except in rare circumstances (i.e. subpoena, medical emergency, and debt collection).

Email Notification

I understand that only if I check off the following box(es) will I receive an email from MakCare Health and Wellness Centre; and that I have an option to be taken off the email list at any time by sending an email to info@makcare.com should I choose not to receive future emails from MakCare Health and Wellness Centre.

- Confirmation of appointment
- Email reminder to book an appointment (monthly basis)
- Email Contact (Re: cancellations, appointment availabilities, etc.)
- Advertising & Promotions (e.g. draws for massage gift certificates)

Email: _____

LATENESS POLICY

Patients are responsible for the time they reserve for their appointment. If you are late for your appointment the treatment will still end at the designated time with no change in fee.

CANCELLATION POLICY

MakCare Health and Wellness Centre has a cancellation policy, when you book an appointment with a therapist you are booking that therapist's time. To accommodate all our patients, we need 24 hours' notice of cancellation and/or rescheduling, less than that is inadequate time for us to offer your appointment time to others. If you are unable to make it, we request that you call 24 hours in advance. If you do not call to cancel and/or reschedule before the 24 hours period a cancellation fee will be charged.

Cancellation fees are ~100% of treatment fees, subject to HST, and subject to change with notice. Please note that your massage therapist only receives payment if you pay for the cancellation fee.

*****If you book within the 24 hour time frame, the policy is in effect immediately.*****

I have read, understood, and agreed to both pages one and two of this policies document. Including:

- **Privacy Policy** – I consent to the collection, use, or disclosure of my information as described in MakCare Health and Wellness's client Privacy Policy.
- **Cancellation Policy** – I agree to pay the cancellation fee if I cancel or reschedule within the 24 hours preceding my appointment time.
- **Lateness Policy** – I agree to pay for the full time I reserved with the therapist even if the treatment length is decreased because I arrived late for my appointment.

Signature: _____

Date: _____

MakCare Health and Wellness Centre

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